



(An Autonomous Institution Under MHRD, Government of India)

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दिनांक / Date: 22.07.2022

PRE-BID MEETING

Sub: Providing Supply Installation, Commissioning and Maintenance of Internet Fiber Lease Line - reg

01 Bidders participated in the Pre-Bid Meeting arranged on 22 July 2022 against our subject tender enquiry.

Section	Page	Clause	Query/ Request	Explanation by IIITDM
Eligibility Criteria – Annexure III	9	3.Vendor/Bidder should be Tier 1 Service Provider	Request you to Kindly remove this clause. There is no definition of TIER 1 Service Provider in DOT (Department of Telecom).	Tier I Service Provider is required.
Eligibility Criteria – Annexure III	9	7. Number of International POPs and location	Request you to remove this clause as services are required in Chennai. This clause is irrelevant. This clause will restrict the participation of quality bidders. We have been serving to many prestigious institutions of India like IIT, IIM, IIIT, NIT, etc.	The Tier 1 Bidder / Vendor should have the International POPs.
Eligibility Criteria – Annexure III	9	12. The Vendor/Bidder must be a Telecom/Data service provider having basic service operator (BSO) license & having its own telecom network across the length & breadth of India	BSO license is not required to offer ILL services. Therefore, we request you to kindly remove the clause as it will restrict the quality service provider and participation will be very less. We have been serving to one of the IIIT institute and there was no such clause. For more participation and better price discovery, we request you to kindly remove this clause.	BSO: Basic Service Operator can offer direct lines in the form of wired line or wireless (WiLL-M and WiLL-F) for switched traffic to the customers.
Annexure IV	10	The fiber single line required to be split into 500 Mbps and 300 Mbps for two different locations.	Kindly confirm the addresses of both the locations. We believe it is the same address with 2 different premises.	Both the locations are present within IIITDM CAMPUS only. (only two different buildings)

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Annexure V	12	Additional Query	Since high CAPEX will be involved to connect the site. We request you to add OTC (One Time installation Charges) Column in Commercial bid format.	The quote rate is all inclusive (pl refer Sl no. 1 of commercial bid)
Annexure IV		Additional Query	Please confirm that Building permission, UPS Power Supply and proper electricity earthing will be in customer's scope.	The Building Permission and UPS Power Supply are in the Institute Scope. Electricity earthing is already available. It vendor requires additional earthing, it will be in the vendor's scope.
Annexure IV		Additional Query	Request you to extend the submission date for 10 working days. We shall conduct the feasibility after this meeting. We require some time to prepare the effective bid.	The requirement is urgent, so it is not possible to extend the tender submission date.
Annexure IV		Additional Query	Please share the contact detail of concern IT Authority to complete the physical survey.	Name : K.Saravana kumar Designation : Technical superintendent Email – kumar082@iiitdm.ac.in Phone – 044 27476333 Department – Computer Center
Annexure IV	10	The fiber single line required to be split into 500 Mbps and 300 Mbps for two different locations	IIITDM required 2 links are one link and and how IITD required the service provider to split the bandwidth	Requires One LINK of 800 Mbps. This needs to be divided into 500 Mbps to Hostel premises and 300 Mbps to Admin Building
Annexure IV	10	Last Mile connection from the PoP of the service provider to the IIITDM kancheepuram campus should be High Availability and Under Ground on Optical Fiber	Please allow ISP to lay the fiber on overhead with SLA as per RFP	Overhead wiring is not permitted in the campus. Campus already having underground fiber cable. Vendor needs to bring fiber cable to the termination point in the campus (Admin Building).
Annexure IV	10	The service should provide facilities to enable classification and preferential forwarding of traffic based on IP Address, Ports and protocols	IIITDM need router or Firewall to terminate the link? ISP will only provide the plain link and there is no port forwarding	No need of router or firewall from the vendor.
Annexure IV	10	The service should provide facilities to enable classification and preferential forwarding of	If ISP needs to provide router or Firewall, please share the specification	Not required

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		traffic based on IP Address, Ports and protocols		
Annexure IV	10	Setup to provide fall back Internet service	Can you please elobarate what kind of setup required for fallback	If a failure occurs in the primary system, the fall back system should take over.
Annexure IV	10	The ISP should provide a minimum 16 Nos of IP Pool (/24) of public IP addresses (IPv4) for these services.ISP must be capable of providing IPV6 support whenever required.	IITDM need 16 Ips or /24IPs as /24 Ips means 256 Ips and 16IPs meean /28	Need 16 numbers of Public IP (IPv4)
Annexure IV	10	The ISP should Monitor and maintain the leased line connectivity around the clock, which includes local circuit maintenance also.	Monitoring only possible when there is a Managed services router, please let us know the specifications of router or firewall	Monitoring through MRTG by ISP provider
Annexure IV	10	Maximum permissible lead time for commissioning the link is 45 calendar days from the date of order	Delivery in 45 days is not possible with Undergroud fiber, hence please allow ISP for overhead fiber for faster delivery	Not agreed to.
Annexure IV	11	Leased line output interface should be on Ethernet / Fiber	IITDM need Optical fiber ethernet or electrical ethernet ? If optical then do you need 1Gig or 10Gig interface. Also is fiber single mode or multimode ?	Single moder Optical fiber ethernet with minimum of 1 Gig interface.
Annexure IV	11	Network Latency (PE to PE) at least less than or equal to 80 msec	It is PE-CE, if it is FP-PE please let us know the locations	IIITDM Kancheepuram, Melakottaiyur Village, Chennai. Location map available in institute website.
Annexure IV	11	Packet Loss (PE to PE) at least less than or equal to 1%	It is PE-CE, if it is FP-PE please let us know the locations	IIITDM Kancheepuram, Melakottaiyur Village, Chennai. Location map available in institute website.

Sd/-

Registrar