



IIITDM
KANCHEEPURAM

TENDER NOTICE FOR PROCUREMENT

Tender Enquiry No: **IIITDMK/26-27/SP/FLLIC/003 Dt.09/06/26**



Tender Enquiry **(E-Procurement Mode)**

For

**Supply, Installation, Commissioning and
Maintenance of Two (2) Independent Internet
Fiber Leased Lines**

Notice Inviting E-Tender (E-Procurement Mode)

Date: 09.06.2026

IIITDM Kancheepuram (hereinafter 'the Institute') invites online bids in two-bid system from OEMs / Authorized Distributors for Supply, Installation, Commissioning and Maintenance of two (2) independent fiber-based Internet Leased Lines of 1 Gbps each, to be provided by two different service providers (one bidder shall be awarded only one line and shall not be awarded both) as per the technical specifications enclosed at **Annexure-1**.

Item	:	Supply, Installation, Commissioning and Maintenance of Two (2) Independent Internet Fiber Leased Lines (Specification/Quantity details enclosed as Annexure-1)
Tender Enquiry No	:	IIITDMK/26-27/SP/FLLIC/003 Dt.09/06/26
EMD	:	All participating vendors have to submit a EMD of Rs.42,000/-

CRITICAL DATE SHEET

STAGE	DATE & TIME
Pre-Bid meeting	18th June 2026 – 11:00 HRS at IIITDM Kancheepuram / Hybrid Mode Meeting ID https://meet.google.com/axi-irpf-hpp
Bid Submission End Date & Time	01 st July 2026 - 15:00 HRS
Bid Opening Date & Time	02 nd July 2026 - 15:30 HRS

Important:

All communications are to be addressed to in the name of The Registrar, IIITD&M Kancheepuram only and not in the name of any officer and mails has to be sent to official purchase email id purchase@iiitdm.ac.in

TENDER AWARD METHODOLOGY:

<p>Award & allocation of the Two (2) Independent Internet Leased Lines (one bidder shall be awarded only one line and cannot be awarded both lines)</p>	<ol style="list-style-type: none">1. The lowest evaluated responsive bidder (L-1) shall be awarded the first line at the L-1 price. The second line shall then be offered to the second lowest bidder (L-2), subject to the condition that L-2 agrees to provide the line at the L-1 price.2. If L-2 does not agree to match the L-1 price, the second line shall be offered to the third lowest bidder (L-3) at the L-1 price, and so on, until the second line is awarded. Both lines shall be provided at the L-1 price, and no bidder shall be awarded more than one line.3. Service allocation will be at the discretion of the Competent Authority, IIITDM Kancheepuram
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Note:

IIITDM Kancheepuram currently utilizes BSNL Fiber-based Internet connection (NKN) as its primary service provider.

The current requirement is a secondary/stand-by fiber-based Internet connection to cater to the various ongoing research projects.

QUOTES ONLY FROM: Tata Communication/ Jio Reliance/ Vodafone/ Airtel/ Sify/ Orange/ Pulse/ ACT etc Internet Service Providers only.

INSTRUCTIONS FOR ONLINE BID SUBMISSION

The bidders are required to submit soft copies of their bid electronically on the CPP Portal, using valid Digital Signature Certificates. Below mentioned instructions are meant to guide the bidders for registration on the CPP Portal, prepare their bids in accordance with the requirements and submit their bids online on the CPP Portal.

For more information, bidders may visit the Portal (<https://eprocure.gov.in/eprocure/app>)

1. REGISTRATION PROCESS ON ONLINE PORTAL

- a) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- b) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- c) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode /eMudhra etc.), with their profile.
- e) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- f) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

2. BID PREPARATION

- a) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- b) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- c) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- d) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” are available to them to upload such documents. These documents may be directly submitted from the “My Space are while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: This information is provided for understanding the bid submission process in the CPP Portal and may be noted that the Institute is not responsible for any delay / problem for uploading of document in the CPP Portal.

Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 0120- 4200462, 0120-4001002, 91-8826246593.

GENERAL TERMS AND CONDITIONS

1. The Bidders are requested to give detailed tender in two bid format.

Bid-I	:	Technical Bid
Bid-II	:	Commercial Bid

2. The tender document can be downloaded from the CPPP Portal <https://eprocure.gov.in/eprocure/app> OR Institute website- <https://www.iiitdm.ac.in/tender>
3. The duly filled tenders should be submitted on or before due date **15.00 HRS, 01st July 2026**. Extension of due date will not be entertained.
4. A pre-bid meeting is organized on **18.06.2026, 11:00 HRS** at IIITDM Kancheepuram / Hybrid mode to clarify any doubts about the tender. All prospective bidders are requested to kindly submit their queries on email ID: purchase@iiitdm.ac.in latest by 16.06.2026, 15.00 HRS. During the Pre-bid meeting the answers/clarifications to the queries will be made available and will be uploaded on our website. No queries will be entertained after the Pre-bid meeting. The Interested bidders may participate at their own cost. The pre-bid minutes shall be binding on all bidders and will form part of the bid documents.
5. The link for the pre-bid meeting through online mode is <https://meet.google.com/axi-irpf-hpp>.
6. **Tenders submitted without following the two bid offer system will summarily be rejected. IIITDM Kancheepuram shall not be responsible for any delay in online submission.**

7. **Bid -1: Technical Bid**
The online Technical bids should be uploaded containing the scanned copy of the following documents in (.pdf file)

1.	The technical bid compliance sheet & Eligibility Criteria	(Annexure-1)
2.	All participating bidders shall furnish an Earnest Money Deposit (EMD / Bid Security) of Rs. 42,000/- and the scanned copy of EMD payment proof along with the Bid must be uploaded. EMD shall be deposited online through SBI e-Collect. Demand drafts, banker's cheques and FDRs are not accepted.	(Annexure-2)
3.	Bid Security Declaration form	(Annexure-3)
4.	Manufacturer's Authorization & Warranty Support Declaration	(Annexure-4)
5.	Experience Certificate: Bidder should have Two ILL service references of ≥ 1 Gbps provided to reputed organisations/research institutions/universities/PSUs in India on or after 01.01.2020, of which at least one should be on or after 01.01.2022. The bidder shall enclose the following documents in support of the above experience: <ul style="list-style-type: none"> Copies of Work Orders, without any alteration/modification, clearly indicating the value of the supplied equipment; and Copies of Installation Reports/Commissioning Certificates corresponding to the submitted Work Orders. The submitted Work Orders are required only for verification of supply experience and shall not be linked to the price quoted in the present tender.	(Annexure-5)

	Work Orders not containing the value details of the service shall be treated as non-responsive and will not be considered for evaluation under the experience criteria.	
6.	Declaration Regarding Clean Track/No Legal Action	(Annexure-6)
7.	Acceptance of Tender Terms	(Annexure-7)
8.	No Relation Certificate	(Annexure-8)
9.	Land-Border Country Declaration	(Annexure-9)

Bids shall remain valid for a period of 120 (one hundred and Twenty) days from the date of opening of the technical bid.

Any bid with shorter validity will be rejected. The technical offer should not contain any information on price.

Important:

The Technical bid consisting of all annexures and other documents should be serially numbered and to be uploaded as a single pdf file and the page number details has to be furnished in the compliance sheet. The total number of pages uploaded to be mentioned in the relevant column.

Earnest Money Deposit (EMD):

- Bidders shall Deposit EMD in the following bank. The amount must be through online mode and it shall be received on or before the last date and time of bid submission and the payment proof of EMD shall be attached along with the technical bid. No other mode of payment is accepted.

Steps for submission of EMD through SBI E-Collect:

- Go to link - <https://www.onlinesbi.sbi/sbicollect/icollecthome.htm>
- Please select category as “Educational Institutions”
- Please select “IIITDM – KANCHEEPURAM A/C” from drop down list
- Please select “Earnest Money Deposit (EMD)” from Payment Category drop down list
- Kindly fill all tender details, contact details, EMD amount and make payment.
- After successful payment, the payment proof of EMD shall be attached along with the technical bid.
- In the case of payment failure/ mismatch of particulars leads to cancellation of bid.
- For the successful bidder, the EMD will be retained/ adjusted against the security deposit.
- For the unsuccessful bidders, EMD amount will be refunded within 30 days from the finalization of contract.
- The bidder shall enclose cancelled cheque/bank details to refund the EMD amount in case of unsuccessful bids at the technical evaluation process.
- EMD shall be forfeited if any tenderer withdraws their offer within the bid validity period.
- Note: If in the view of bidder, any exemption / relaxation is applicable to them from any of the eligibility requirements, under any Rules / Guidelines/ Directives of Government of India, bidder may submit their claim for the applicable exemption /relaxation, quoting the valid Rule/Guidelines/ Directives with a copy of such notification. In this case the bidder must submit necessary and sufficient documents along with the technical bid, in support of their claim. The relevant and valid certificates in support of claim of exemption must be submitted along with the Technical Bid.

8. Bid-2: Commercial Bid / Price:

- i. The Commercial Bid (BoQ on CPPP) shall be quoted in INR only. Quotes in foreign currency will be summarily rejected.
- ii. L1 (Lowest evaluated bid) will be determined on the basis of TOTAL cost including installation, commissioning and training etc. Each Internet Leased Line is one complete turnkey solution and shall be quoted as a single all-inclusive price for one line; component-wise / partial award within a line shall not be permitted. A bidder shall quote for one line only and shall be awarded a maximum of one line. The two lines shall be awarded under the one-bidder-one-line allocation method stated in the "Award & allocation" clause above (L-1 is awarded the first line at its quoted price; the second line is offered to L-2, then L-3 and so on, at the L-1 price).
- iii. The Price quoted should be for FOR Destination (Designated Room, IIITD&M Kancheepuram, Melakottaiyur, Off Vandalur-Kelambakkam Road, Chennai – 600 127).
- iv. This should contain only the price information along with commercial terms & conditions.
- v. Submission of commercial bids by any other means shall not be accepted by the Institute in any circumstances.
- vi. **The Institute is Government Funded Educational Institution offering UG/PG and PhD programmes. The Item is required for student laboratory purpose and prices may be quoted at applicable "Academic Pricing".**

9. Technical Evaluation:

1. All the technical aspects of the bids will be evaluated by a committee constituted by the Director. The scrutiny of bids will be done prima-facie on the basis of documents and information furnished by the bidder in the bid. Hence, the bidders are requested to upload all the required documents to avoid rejection of bid for want of information.
2. The Technical Committee will examine all the Technical aspects of the bids received. Further, the Technical Committee may seek additional information from the existing users at IIITDM Kancheepuram or from other Institutes, these feedbacks will be considered for technical evaluation, the bidders will also be called for technical presentations if it is required so.
3. The information received and the bids already submitted together will be examined with reference to the tendered specifications and evaluation is made by the Technical Committee.
4. Further, the Institute may verify from the end users specified in the technical bid about the execution and satisfactory functioning of the item quoted, if required.
5. Any information given in the bid found to be incorrect / false / suppressed fact will render the bidder ineligible at any stage during evaluation process or after issuance of PO and PO can be cancelled with no cost to the Institute.

10. Preparation and Submission of Offers:

- Either Principal OEM or the Indian agent on behalf of the Principal OEM only can bid, but both cannot bid simultaneously for the same service in the same tender. In case of submission of tender by both parties, only the bid of OEM will be considered.
- If an agent submits bid on behalf of the multiple principal OEM, such bids will not be considered.

11. Opening of Commercial Bids

IIITD&M Kancheepuram will open commercial bids of only the shortlisted bidders who qualified at the technical evaluation stage.

Commercial Evaluation:

- The bids shall be evaluated on the basis of final landing cost at F.O.R. Destination (Designated Room) at IIITD&M Kancheepuram, Melakottaiyur, Off Vandalur-Kelambakkam Road, Chennai – 600 127
- After arriving at final pricing of individual offers of all the short-listed firms, the lowest firm will be awarded with Contract/Work Order. The second line shall be awarded to the next lowest bidder (L-2, then L-3 and so on) who agrees to match the L-1 price. No bidder shall be awarded more than one line; accordingly two separate Contracts / Work Orders shall be issued to two different service providers, both at the L-1 price.
- The price mentioned in BoQ must be inclusive of transportation, Insurance, and any other local service required for delivering the services for the desired destination as decided by IIITDM Kancheepuram. IIITDM Kancheepuram will not provide any manpower support towards the same.
- The installation, commissioning and training charges (If any) must be mentioned as per the BoQ (if requested separately in BoQ) else the price quoted will be taken as inclusive of installation, commissioning and training.
- The institute will not be responsible in case of the bidders failing to include any of the above mentioned prices in their bid. The price mentioned in the BoQ will be final and the bidder has to comply with that, if awarded the tender.

12. Fraud and Corruption:

IIITDM Kancheepuram requires that bidders, suppliers, contractors and consultants, if any, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy,

a. The terms set forth below are defined as follows:

- **“Corrupt practice”** means the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
- **“Fraudulent Practice”** means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
- **“Collusive practice”** means a scheme or arrangement between two or more bidders, designed to establish bid prices at artificial, non-competitive levels; and

- **“Coercive Practice”** means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract
- b. IIITDM Kancheepuram will reject a proposal for award if it determines that Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent collusive or coercive practices in competing for the Contract in question.
- c. **Integrity Clause:** No official of a procuring entity or a bidder shall act in contravention of the codes which includes prohibition of making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

13. Delivery Period / Timelines:

The complete supply, installation, integration, testing and commissioning of the entire setup shall be completed within 08 weeks from the date of issue of the Work Order.

14. Duration of the Contract

The contract shall be initially for a period of One year, which may be extended annually for maximum Two- Years, subject to satisfactory performance of the Internet Service, and discretion of the Institute.

The performance of the Internet Service Provider shall be reviewed by an expert committee constituted by the Institute. In case of unsatisfactory performance, the contract will be terminated by giving Two-months notice even before the completion of the contract.

15. Commitment to deliver:

The bidders are required ensure the compliance to the Work Order as the supply is linked to students classes/labs and withdrawal from the tender after award will be viewed seriously and firm will be blacklisted from suppliers.

16. Supply & services:

- i) The service request covered by this document is required to be supplied and installed at the **Designated Room, Indian Institute of Information Technology, Design and Manufacturing, Kancheepuram, Off Vandalur-Kelambakkam Road, Melakottaiyur, Chennai – 600 127, Tamil Nadu.**
- ii) IIITD&M Kancheepuram will not provide any accommodation / transportation for the engineers / representatives for attending installation, commissioning and demonstration work. It is the absolute responsibility of the principal supplier / agent to make their own arrangements.

17. Restriction on Procurement from Land-border Countries:

In compliance with DoE OM No. F.6/18/2019-PPD dt 23.07.2020 (Public Procurement Order Nos. 1, 2 and 3), bidders from countries that share a land border with India shall be eligible only on registration with the Competent Authority. Each bidder shall furnish the declaration at **Annexure-9**. False declaration shall lead to disqualification, forfeiture of EMD/PBG and debarment.

18. Installation and Training:

- i) Bidder shall be responsible for installation/demonstration as applicable and for after sales service during the warranty and thereafter.
- ii) Installation and demonstration to be arranged by the supplier free of cost and the same is to be done as per the mentioned delivery period (Refer SI No.13).
- iii) Necessary training at the Institute for the employees of IIITDM Kancheepuram to be provided.

19. Pre-installation:

The BIDDER has to state in detail the Electrical Power/UPS/Air Conditioning requirements, floor Space, head room, foundation needed and also to state whether Air-conditioned environment is needed to house the system and to run the tests. i.e. pre-installation facilities required for installation may please be intimated in the technical bid. Subsequently, before the consignment lands in IIITDM Kancheepuram the BIDDER shall confirm that the pre-installation requirements are sufficient for installation of the equipment.

20. Performance Bank Guarantee:

5% Security Deposit in the cost of Work Order Value as Performance Bank Guarantee for a period of contract period plus two months.

21. Amalgamation/Acquisition etc.:

In the event the Manufacturer/Supplier proposes for amalgamation, acquisition or sale of its business to any firm during the contract period, the BUYER/Successor of the Principal Company are liable for execution of the contract and also fulfillment of contractual obligations i.e. supply, installation, commissioning, warranty, maintenance/replacement of spares accessories etc. while submitting your bid, you may confirm this condition
Any data generated, drawings, or reports prepared in execution of this contract shall be the property of IIITDM Kancheepuram. The supplier shall not disclose such information to any third party without prior written consent of the Institute.

22. Warranty / Support:

- The items supplied shall carry the warranty as per the requirement mentioned in the technical specification.
- The defects, if any, during the guarantee / warranty period are to be rectified free of charge by arranging free replacement wherever necessary.

23. Annual Maintenance Contract:

No sub-contracting will be allowed for installation or maintaining system/ equipment / instrument during or after warranty period.

24. Indemnity:

The vendor shall indemnify, protect and save IIITD&M Kancheepuram against all claims, losses, costs, damages, expenses, action suits and other proceeding, resulting from infringement of any law pertaining to patent, trademarks, copyrights etc., or such other statutory infringements in respect of all the items supplied by them.

25. Freight and Insurance:

The items to be supplied will be insured by the vendor against all risks of loss or damage from the date of shipment till such time it is delivered at IIITD&M Kancheepuram site.

26. Payment terms:

No advance payments are allowed.

Payment will be made on monthly basis after completion of satisfactory service on submission of bills.

27. Penalty for delayed services / LD:

- i) As time is the essence of the contract, delivery period mentioned in the Work Order should be strictly adhered to. Otherwise LD clause will be applied / enforced.
- ii) If the supplier fails to supply, and fix the item as per specifications mentioned in the order within the due date, the supplier is liable to pay liquidated damages of 1% of order value for delay of every week or part thereof subject to a maximum of 10% beyond the due date. Such money will be deducted from any amount due or which may become due to the supplier.
- iii) IIITD&M Kancheepuram reserves the right to cancel the order in case the delay is more than 04 weeks and the contractor is not eligible for any damage from the Institute and contractor will forfeit his claim for EMD.

28. Force Majeure:

- The Supplier shall not be liable for forfeiture of its performance bank guarantee, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the IIITDM Kancheepuram either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- If a Force Majeure situation arises, the Supplier shall promptly notify the IIITDM Kancheepuram in writing of such conditions and the cause thereof. Unless otherwise directed by the IIITDM Kancheepuram in writing, the Supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

29. Fall clause:

The commercial offer shall in no way exceed the lowest price at which the contractor sells the stores of identical description to any other person/organization during the currency of the contract

30. Arbitration:

All disputes of any kind arising out of supply, commissioning, acceptance, warranty maintenance etc., shall be referred by either party (IIITD&M Kancheepuram or the bidder) after issuance of 30 day's notice in writing to the other party clearly mentioning the nature of dispute and will be referred to the arbitrator to be nominated by Director, IIITD&M Kancheepuram, India. The Venue for arbitration shall be Chennai, India.

31. Acceptance of the terms and conditions of tender document:

The bidders have to accept all the terms and conditions of this tender document and it is made known that the bidders quoting for this tender had impliedly accepted the terms and conditions of this tender.

32. Interpretation of the clauses in the Tender Document:

In case of any ambiguity / dispute in the interpretation of any of the clause in this tender document, interpretation of Director, IIITD&M Kancheepuram shall be final and binding on all parties. The IIITD&M Kancheepuram reserves the right to accept the offer in full or in parts or reject the offer summarily or partly without assigning any reasons.

33. Jurisdiction:

The disputes, legal matters, court issues, if any, shall be subject to Courts in the district of Chengalpattu, Tamil Nadu Jurisdiction only.

34. The competent authority reserves the right to either accept or reject the tender without assigning any reason.

Sd/-
कुलसचिव / Registrar
IIITD&M Kancheepuram

ANNEXURE-1

TECHNICAL BID

Technical Compliance Sheet (to be filled and uploaded)

Name of the Agency	
Office Address:	
Name and Mobile No. of contact person:	
<p>ITEM: Supply, Installation, Commissioning and Maintenance of Two (2) Independent Internet Fiber Leased Lines</p> <p>IIITDM Kancheepuram currently utilizes BSNL Fiber-based Internet connection (NKN) as its primary service provider.</p> <p>The current requirement is a secondary/stand-by fiber-based Internet connection to cater to the various ongoing research projects.</p> <p>QUOTES ONLY FROM: Tata Communication/ Jio Reliance/ Vodafone/ Airtel/ Sify/ Orange/ Pulse/ ACT etc Internet Service Providers only</p>	

Sl.No.	Items	Compliance YES/NO	Remarks
1.	<p>The Internet Leased Line (ILL) connectivity shall comprise two independent Internet links, each providing fully dedicated (1:1), unshared, high-quality 1 Gbps symmetric bandwidth delivered over fiber media without any compression or contention ratio.</p> <p>Both links shall be provisioned through separate fiber paths and geographically diverse Points of Presence (PoPs)/network infrastructure to ensure redundancy, high availability, and uninterrupted Internet services. The links shall support automatic failover and load-sharing/failover mechanisms, ensuring seamless continuity of services in the event of failure of either link.</p>		
2.	Name of the Service Provider		
3.	Copy of the valid DOT/TRAI Certificate (supporting proof should be enclosed)		
4.	Vendor/Bidder should be Tier 1 Service Provider (supporting proof should be enclosed)		
5.	Vendor/Bidder should be a Class A license holder with POPS in major cities in India (Class A License copy should be enclosed)		
6.	Fully functional 24x7x365 Customer Service Centre		
7.	Number of POPs in India and location		
8.	Number of gateways and location		
9.	Latency table for major international locations		

10.	The Vendor/Bidder must be a Telecom/Data service provider having basic service operator (BSO) license & having its own telecom network across the length & breadth of India		
11.	The Vendor/bidder should have Service Centre/Branch/office in Chennai (supporting proof should be enclosed)		
12.	The ISP provider must allow a minimum of 15 days for invoice payment from the invoice generation date		
13.	Last Mile connection from the PoP of the service provider to the IIITDM Kancheepuram campus should be High Availability and Under Ground on Optical Fiber.		
14.	The service should provide facilities to enable classification and preferential forwarding of traffic based on IP Address, Ports and protocols.		
15.	Support for all DNS related Services		
16.	Setup to provide fall back Internet service		
17.	Service availability (SLA) \geq 99.5% per month on a 24x7x365 basis.		
18.	The ISP should provide a minimum 16 Nos of IP Pool of public IP addresses (IPv4) for these services. ISP must be capable of providing IPV6 support whenever required.		
19.	The ISP should provide a service support of 24X7 basis.		
20.	The ISP should Monitor and maintain the leased line connectivity around the clock, which includes local circuit maintenance also.		
21.	The ISP must share their support phone numbers, email address with their escalation matrix.		
22.	The ISP/Vendor/bidder should have fully resilient and self-healing network architecture, on fiber medium, from the international gateway in India up to the international Points of Presence (POPs)		
23.	The ISP should have Backup line and should provide 100% backup through alternate route (self- healing fiber connectivity)		
24.	Leased line output interface should be on Ethernet / Fiber		
25.	The bidder should furnish a detailed network/ schematics diagram of the total solution proposed showing connectivity from ISP's gateway terminal point to IIITD&M Kancheepuram campus Last mile connection.		
26.	All the equipment supplied by the bidder should be capable of handling higher bandwidth in case of upgradation is required in the later stage		
27.	All the supplied equipment & software (Modem, Router, Media converter etc. whichever is required, complete Bill of material along with make, model, manufacturer & part number should be given) & software shall be maintained onsite for the entire period of contract by the bidder. No charges shall be separately payable by IIITD&M Kancheepuram. The bidder shall include all incidental costs for upkeep of equipment and license fee, if any, in their bid.		
28.	The Vendor/Bidder should submit literature explaining the proposed implementation diagram with the technical bid		
29.	The bidder will also be responsible for any civil/electrical work etc., involved for completion of project		
30.	The contractor shall supply & commission the Fiber cable termination to the Identified location at the Institute. No charges shall be payable separately by IIITDM Kancheepuram.		
31.	Single point contact for all the issues related to Internet		

32.	MTTR not more than 4 hours.		
33.	Network Latency (PE to PE) at least less than or equal to 80 msec		
34.	Packet Loss (PE to PE) at least less than or equal to 1%		
35.	The ISP should provide the link (MRTG) to monitor the leased line link utilization and should also provide performance Reports : Real Time, Hourly, Daily, Weekly and monthly basis.		
36.	The ISP will do preventive maintenance once in a quarter for upkeep the systems running.		

NOTE:

1. The quoted rate shall be inclusive of Installation charges, FIBER CABLE connectivity equipment, Hardware & Software and supply & erection of self-support.
2. The building permission and UPS power supply are in the Institute Scope. Electricity earthing is already available in the campus. If vendor requires additional earthing, it will be in the vendor's scope.
3. The bidder should note that no other charges are payable extra.

Authorized Signatory with Seal

Place Date.....

Note: The total cost of the entire integrated setup will be considered for L-1 evaluation. Bidders are required to integrate, install and commission all sub-items as ONE unit to the entire satisfaction of the Institute.

ELIGIBILITY CRITERIA

Sl. No	Description	Compliance Yes/No/N.A.	Page No.
1.	Technical Sheet		
	The technical bid compliance sheet & Eligibility Criteria (Annexure-1)		
2.	EMD		
	All participating bidders shall furnish an Earnest Money Deposit (EMD / Bid Security) of Rs. 42,000/- and the scanned copy of EMD payment proof along with the Bid must be uploaded. EMD shall be deposited online through SBI e-Collect. Demand drafts, banker's cheques and FDRs are not accepted. (Annexure-2)		
3.	Bid Security Declaration		
	Bid Security Declaration form (Annexure-3)		
4.	Authorization Letter from OEM		
	(Declaration from OEM to be enclosed for the following) <ul style="list-style-type: none"> Manufacturer's Authorization & Warranty Support Declaration (Annexure-4) 		
5.	Experience Certificate		
	Experience Certificate: Bidder should have Two ILL service references of ≥ 1 Gbps provided to reputed organisations/research institutions/universities/PSUs in India on or after 01.01.2020, of which at least one should be on or after 01.01.2022. The bidder shall enclose the following documents in support of the above experience: <ul style="list-style-type: none"> Copies of Work Orders, without any alteration/modification, clearly indicating the value of the supplied equipment; and Copies of Installation Reports/Commissioning Certificates corresponding to the submitted Work Orders. <p>The submitted Work Orders are required only for verification of supply experience and shall not be linked to the price quoted in the present tender. Work Orders not containing the value details of the service shall be treated as non-responsive and will not be considered for evaluation under the experience criteria. (Annexure-5)</p>		
6.	Declaration Regarding Clean Track/No Legal Action (Annexure-6)		
7.	Acceptance Of Tender Terms (Annexure-7)		
8.	No Relation Certificate (Annexure-8)		



TENDER NOTICE FOR PROCUREMENT

Tender Enquiry No: **IIITDMK/26-27/SP/FLLIC/003 Dt.09/06/26**

9.	Land-Border Country Declaration (Annexure-9)		
10.	Bid Validity	120 Days	
11.	Total number of pages uploaded in the technical bid (declare here):		
Please Enclose Relevant Document Only.			

ANNEXURE-3

(To be printed in the letter head of the bidder)

Bid Security Declaration form

Date: _____

Tender No.

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported with EMD.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of two year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

- a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
- b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.
- c) The EMD will be forfeited.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

ANNEXURE-4

Manufacturer's Authorization & Warranty Support Declaration

(ON OEMs Letter head)

Date:

Tender No: _____

To
The Director,
IIITDM Kancheepuram,
Chennai – 600127.

We, _____ [name of Manufacturer], who are official manufacturers of (Insert type of goods manufactured) having factories at (insert full address of Manufacturer's factories), do hereby authorize [insert complete name of Bidder] to submit a bid the purpose of which is to provide the following goods, manufactured by us [insert name and or brief description of the goods], and to subsequently negotiate and sign the contract.

We hereby extend our full guarantee, warranty, availability of spare parts and AMC support in accordance with the Terms and Conditions of Contract with respect to the Goods offered herein.

Authorized representative of the Manufacturer

Authorized representative Bidder

Signature:

Signature:

Name:

Name:

Address:

Address:

Mobile No:

Mobile No:

ANNEXURE-5
Past Experience details
Experience Certificate:

Bidder should have Two ILL service references of ≥ 1 Gbps provided to reputed organisations/research institutions/universities/PSUs in India on or after 01.01.2020, of which at least one should be on or after 01.01.2022.

The bidder shall enclose the following documents in support of the above experience:

- Copies of Work Orders, without any alteration/modification, clearly indicating the value of the supplied equipment; and
- Copies of Installation Reports/Commissioning Certificates corresponding to the submitted Work Orders.

The submitted Work Orders are required only for verification of supply experience and shall not be linked to the price quoted in the present tender.

Work Orders not containing the value details of the service shall be treated as non-responsive and will not be considered for evaluation under the experience criteria.

Name of the organization	Name of Contact Person and Designation, email ID and Phone number	Work Order Number, date and Value	Copy of Work Orders and Installation and (Page no.) along with value

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

ANNEXURE-6

DECLARATION REGARDING CLEAN TRACK/NO LEGAL ACTION

(to be provided on letter head of the firm)

I hereby certify that the above firm namely _____ is neither blacklisted by any Central/State Government/Public Undertaking/Institute nor any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:

Authorized Signatory

Name:

Place:

Designation:

Contact No.:

ANNEXURE-7

**ACCEPTANCE OF TENDER TERMS
(To be given on Company Letter Head)**

Date: DD/MM/YYYY

To,
The Director,
IIITDM Kancheepuram,
Chennai – 600127.

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender /
Work:

Dear Sir,

1. I / We have downloaded / obtained the tender documents (s) for the above mentioned "Tender" from the web site(s) namely _____ as per your advertisement, given in the above mentioned website(s).
2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

ANNEXURE-8

**NO RELATIONSHIP CERTIFICATE
(To be given on Company Letter Head)**

1. I/We hereby certify that I/We* am/are* related/not related (*) to any officer of IIITDM Kancheepuram. (If Related provide the details of the employee)
2. I/We* am/are* aware that, if the facts subsequently proved to be false, my/our* contract will be rescinded with forfeiture of E.M.D and security deposit and I/We* shall be liable to make good the loss or damage resulting from such cancellation.
3. I//We also note that, non-submission of this certificate will render my / our tender liable for rejection.

Date:

Authorized Signatory

Place:

Name:

Designation:

Contact No.:

ANNEXURE-9

Declaration regarding Land-Border Countries

(To be furnished on Bidder's letter-head, signed by Authorized Signatory)

Tender Reference No.: _____ Date: _____

To,
The Registrar,
IIITDM Kancheepuram,
Chennai – 600 127.

Sub: Compliance with Order No. F.No. 6/18/2019-PPD dated 23.07.2020 of Department of Expenditure,
Ministry of Finance.

Sir,

I/We have read the tender document along with the clause regarding restriction on procurement from a bidder of a country which shares a land border with India in accordance with the above Order.

Accordingly, I hereby certify that:

1. This bidder is NOT from a country which shares a land border with India and is therefore eligible to be considered.

OR

2. This bidder is from a country which shares a land border with India and is registered with the Competent Authority. A copy of the valid Registration Certificate is enclosed.

(Strike through whichever is not applicable.)

I further certify that no false statement has been made in this declaration. I am aware that a false declaration shall lead to disqualification, forfeiture of EMD/PBG and debarment for up to two years.

Yours faithfully,

(Signature of Authorized Signatory)

Name: _____

Designation: _____

Organization: _____

Contact No.: _____

Office Seal