दनदविा प्रपत्र /Tender Enquiry
(E-Procurement Mode)

For

Supply and Installation of Software
(Network Monitor Software and Adobe Acrobat Pro)

Notice Inviting E-Tender (E-Procurement Mode)

Date: 06.08.2025

IIITDM Kancheepuram invites online bids (e-tender) in two bids systems, from OEM/Authorized distributers/Authorized dealer for the following item.

Item	:	**Supply and Installation of Software (Network Monitor Software and Adobe Acrobat Pro) (Specification/Quantity details enclosed as Annexure-1)**
Tender Enquiry No	:	**IIITDMK/25-26/SP/Software/008 Dt06/08/25**
EMD	:	**All participating vendors should pay the EMD of Rs.64,000/-**

CRITICAL DATE SHEET

STAGE	DATE & TIME
Pre-Bid meeting	**14th August 2025** – 11:00 HRS at IIITDM Kancheepuram / Hybrid Mode Meeting ID – meet.google.com/xmf-qfdz-ctr
Bid Submission End Date & Time	28th August 2025 - 15:00 HRS
Bid Opening Date & Time	29th August 2025 - 15:30 HRS

NOTE:

The bidder should be a Class-I / Class-II Local Supplier meeting the requirements as per the Order No. P-45021/2/2017-PP (BE-II) issued by the Public Procurement Section, DPIIT, Ministry of Commerce and Industry, GOI dated 16-09-2020.

Bidders other than Class-I / Class-II Local Suppliers will not be considered and bids will be rejected outright.

Important:

All communications are to be addressed to in the name of The Registrar, IIITD&M Kancheepuram only and not in the name of any officer and mails has to be sent to official purchase email id purchase@iiitdm.ac.in

INSTRUCTIONS FOR ONLINE BID SUBMISSION

The bidders are required to submit soft copies of their bid electronically on the CPP Portal, using valid Digital Signature Certificates. Below mentioned instructions are meant to guide the bidders for registration on the CPP Portal, prepare their bids in accordance with the requirements and submit their bids online on the CPP Portal.

For more information, bidders may visit the Portal (https://eprocure.gov.in/eprocure/app)

1. **REGISTRATION PROCESS ON ONLINE PORTAL**
   a) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link "**Online bidder Enrollment**" on the CPP Portal which is free of charge.
   b) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
   c) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
   d) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify /nCode /eMudhra etc.), with their profile.
   e) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
   f) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

2. **BID PREPARATION**
   a) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
   b) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
   c) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
   d) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" are available to them to upload such documents. These documents may be directly submitted from the "My Space are while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: This information is provided for understanding the bid submission process in the CPP Portal and may be noted that the Institute is not responsible for any delay / problem for uploading of document in the CPP Portal.

GENERAL TERMS AND CONDITIONS

1. The Bidders are requested to give detailed tender in two bid format.

   Bid-I : **Technical Bid**
   Bid-II : **Commercial Bid**

2. The tender document can be downloaded from the CPPP Portal https://eprocure.gov.in/eprocure/app OR Institute website- https://www.iiitdm.ac.in/tender

3. The duly filled tenders should be submitted on or before due date **15.00 HRS, 28ᵗʰ August 2025.** Extension of due date will not be entertained.

4. **A pre-bid meeting is organized on 14.08.2025 at IIITDM Kancheepuram / Hybrid mode** to clarify any doubts about the tender. The Interested bidders may participate at their own cost and the minutes of the meeting will be uploaded in the website. These shall be binding on all bidders and will form part of the bid documents. The link for the meeting through online mode is https://meet.google.com/xmf-qfdz-ctr.

5. **Tenders submitted without following the two bid offer system will summarily be rejected.**

6. **Bid -1: Technical Bid**

   The online Technical bids should be uploaded containing the scanned copy of the following documents in (.pdf file)

   I. The technical bid compliance sheet & Eligibility Criteria **(Annexure-1)**
   II. All participating vendors should pay the EMD of Rs. 64,000/-**(Annexure-2)**
   III. Bid Security Declaration form (**Annexure-3**)
   IV. Declaration of Local Content **(Annexure-4)**
   V. Experience Certificate: Should have Supplied TWO similar software (for each item) to reputed organizations/ research institutions/ Universities etc. in India on or after 1/1/2020 **(PO copies without any alteration/modification and copies of installation report to be enclosed)** (Past Experience details to give it in **Annexure -5)**
   VI. Item Description Leaflet **(Annexure-6)**
   VII. Declaration Regarding Clean Track/No Legal Action **(Annexure-7)**
   VIII. Acceptance of Tender Terms **(Annexure-8)**
   IX. No Relation Certificate **(Annexure-9)**
   X. Bids should have a validity of **90 days.** The technical offer should not contain any information on price.

   > **Important:**
   > The Technical bid consisting of all annexures and other documents should be serially numbered and to be uploaded as a single pdf file and the page number details has to be furnished in the compliance sheet. The total number of pages uploaded to be mentioned in the relevant column.

Earnest Money Deposit:

Bidders shall Deposit EMD in the following bank. The amount must be through online mode and it shall be received on or before the last date and time of bid submission and the payment proof of EMD shall be attached along with the technical bid. No other mode of payment is accepted.

Steps for submission of EMD through SBI E-Collect:

- Go to link - https://www.onlinesbi.sbi/sbicollect/icollecthome.htm

- Please select category as "Educational Institutions"
- Please select "IIITDM – KANCHEEPURAM A/C" from drop down list
- Please select "Earnest Money Deposit (EMD)" from Payment Category drop down list
- Kindly fill all tender details, contact details, EMD amount and make payment.
- After successful payment, the payment proof of EMD shall be attached along with the technical bid.
- In the case of payment failure/ mismatch of particulars leads to cancellation of bid.
- For the successful bidder, the EMD will be retained/ adjusted against the security deposit.
- For the unsuccessful bidders, EMD amount will be refunded within 30 days from the finalization of contract.
- The bidder shall enclose cancelled cheque/bank details to refund the EMD amount in case of unsuccessful bids at the technical evaluation process.
- EMD shall be forfeited if any tenderer withdraws their offer within the bid validity period.
- Note: If in the view of bidder, any exemption / relaxation is applicable to them from any of the eligibility requirements, under any Rules / Guidelines/ Directives of Government of India, bidder may submit their claim for the applicable exemption /relaxation, quoting the valid Rule/Guidelines/ Directives with a copy of such notification. In this case the bidder must submit necessary and sufficient documents along with the technical bid, in support of their claim. The relevant and valid certificates in support of claim of exemption must be submitted along with the Technical Bid.

7. **Bid-2: Commercial Bid / Price:**
   i. **The Institute is exempted from custom duty (as applicable to Research Institutes/University) vide Custom notification no. 51/96 dt 23.07.1996 based on the DSIR notification in this regard.**
   ii. The Price may be quoted in INR only.
   iii. The price quoted should be for FOR Destination at IIITD&M Kancheepuram, Melakkottaiyur, Off Vandalur-Kelambakkam Road, Chennai – 600 127.
   iv. The packing, forwarding, freight, insurance and commissioning charges, if any extra may be quoted separately in commercial bid.
   v. This should contain only the price information along with commercial terms & conditions.
   vi. Submission of commercial bids by any other means shall not be accepted by the Institute in any circumstances.
   vii. Online submission of the bid will not be permitted on the portal after expiry of submission time and the bidder shall not be permitted to submit the same by any other mode.
   viii. **The Institute is Government Funded Educational Institution offering UG/PG and PhD programmes. The Item is required for student laboratory purpose and prices may be quoted at applicable "Academic Pricing".**

8. **Technical Evaluation:**
   - All the technical aspects of the bids will be evaluated by a committee constituted by the Director. The scrutiny of bids will be done prima-facie on the basis of documents and information furnished by the bidder in the bid. Hence, the bidders are requested to upload all the required documents to avoid rejection of bid for want of information.
   - The Technical Committee will examine all the Technical aspects of the bids received. Further, the Technical Committee may seek additional information from the existing users at IIITDM Kancheepuram or from other Institutes, these feedbacks will be considered for

technical evaluation, the bidders will also be called for technical presentations if it is required so.

- The information received and the bids already submitted together will be examined with reference to the tendered specifications and evaluation is made by the Technical Committee.
- Further, the Institute may verify from the end users specified in the technical bid about the execution and satisfactory functioning of the item quoted, if required.
- Any information given in the bid found to be incorrect / false / suppressed fact will render the bidder ineligible at any stage during evaluation process or after issuance of PO and PO can be cancelled with no cost to the Institute.

9. **Opening of Commercial Bids**

   IIITD&M Kancheepuram will open commercial bids of only the shortlisted bidders who qualified at the technical evaluation stage.

10. **Make in India Policy:**
    1. This Institute is following and will abide with the Public Procurement (Preference to Make in India), Order 2017 issued from time to time. The Institute will award the Contract to the Bidder whose bid has been determined to be substantially responsive as per the Order No. P-45021/2/2017-PP(BE-II) dated 16- 09-2020 from Department for Promotion of Industry and Internal Trade (Public Procurement Section), Ministry of Commerce and Industry, Govt. of India.
    2. The bidder should be a Class-I / Class-II Local Supplier meeting the requirement of minimum 20% Local Content in line with the Public Procurement (Preference to Make in India) Order 2017 No. P-45021/2/2017-PP(BE-II) dated 16-09-2020.
        i. Class I local supplier – has local content equal to more than 50%
        ii. Class II local supplier – has local content 20% to less than 50%
    3. Further among all technically qualified bids during the price evaluation the lowest bid will be termed as L1. If L1 is Class I local supplier the contract will be awarded to L1. If L1 is not Class I Local supplier the lowest bidder among the class I local supplier will be invited to match the L1 price subject to class I local supplier quoted price falling within the margin of purchase preference and the contract shall be awarded to such class I local supplier subject to match the L1 price. In case the lowest eligible class I supplier fails to match the L1 price, the class I local supplier with next higher bid within the margin of purchase preference shall be invited to match the L1 price and so on and the contract shall be awarded accordingly. Incase none of the class I local supplier within the margin of purchase preference matches the L1 price the contract shall be awarded to the L1 bidder (Class II Local supplier). Class II Local supplier will not get any purchase preference.
    4. The margin of purchase preference for Class I local supplier is 20% from L1 price (without tax).

11. **Fraud and Corruption:**

    IIITDM Kancheepuram requires that bidders, suppliers, contractors and consultants, if any, observe the highest standard of ethics during the procurement and execution of such contracts. In pursuit of this policy,

a. The terms set forth below are defined as follows:

- **"Corrupt practice"** means the offering, giving, receiving, or soliciting, directly or in directly, of anything of value to influence the action of a public official in the procurement process or in contract execution;
- **"Fraudulent Practice"** means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract;
- **"Collusive practice"** means a scheme or arrangement between two or more bidders, designed to establish bid prices at artificial, non -competitive levels; and
- **"Coercive Practice"** means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the procurement process or affect the execution of a contract

b. IIITDM Kancheepuram will reject a proposal for award if it determines that Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent collusive or coercive practices in competing for the Contract in question

12. **Delivery Period / Timelines:**

The deliveries and installation must be completed **within 08 weeks** from the date of purchase order. The time is the essence of the contract. It is mandatory for the bidders who respond to this bid to meet this expectation, as this is linked to student's Labs / classes.

13. **Supply & services:**

i) The items covered by this document is required to be supplied and installed at **Laboratory complex, Indian Institute of Information Technology, Design and Manufacturing, Kancheepuram, Off Vandalur-Kelambakkam Road, Melakottaiyur, Chennai – 600 127, Tamil Nadu.**

ii) IIITD&M Kancheepuram will not provide any accommodation / transportation for the engineers / representatives for attending installation, commissioning and demonstration work. It is the absolute responsibility of the principal supplier / agent to make their own arrangements.

14. **Restriction on Purchase on Grounds of Defense of India:**

The Institute follows Ministry of Finance and Department of Expenditure OM No.6/18/2019-PPD dated 23rd July 2020 and subsequent order dated 23rd July 2020 which are binding and the evaluation will be done accordingly.

15. **Installation and Training:**
i) Bidder shall be responsible for installation/demonstration as applicable and for after sales service during the warranty and thereafter.
ii) Installation and demonstration to be arranged by the supplier free of cost and the same is to be done within 15 days of the arrival of the equipment at site.
iii) Necessary training at the Institute for the employees of IIITDM Kancheepuram to be provided.

16. **Performance Bank Guarantee:**
    5% Security Deposit in the cost of Purchase Order Value as Performance Bank Guarantee for a period of warranty period plus two months.

17. **Warranty / Support:**
    i)   The items supplied shall carry the warranty as per the requirement mentioned in the technical specification.
    ii) The defects, if any, during the guarantee / warranty period are to be rectified free of charge by arranging free replacement wherever necessary.

18. **Indemnity:**
    The vendor shall indemnify, protect and save IIITD&M Kancheepuram against all claims, losses, costs, damages, expenses, action suits and other proceeding, resulting from infringement of any law pertaining to patent, trademarks, copyrights etc., or such other statutory infringements in respect of all the items supplied by them.

19. **Freight and Insurance:**
    The items to be supplied will be insured by the vendor against all risks of loss or damage from the date of shipment till such time it is delivered at IIITD&M Kancheepuram site.

20. **Payment terms:**
    No advance payments are allowed.
    INR Terms: 100% payment after delivery, installation to the satisfaction of the Institute upon submission of PBG 5% of PO value valid till warranty period plus 2 months.

21. **Penalty for delayed services / LD:**
    i)   As time is the essence of the contract, delivery period mentioned in the purchase order should be strictly adhered to. Otherwise LD clause will be applied / enforced.
    ii) If the supplier fails to supply, and fix the item as per specifications mentioned in the order within the due date, the supplier is liable to pay liquidated damages of 1% of order value for delay of every week or part thereof subject to a maximum of 10% beyond the due date. Such money will be deducted from any amount due or which may become due to the supplier.
    iii) IIITD&M Kancheepuram reserves the right to cancel the order in case the delay is more than 04 weeks and the contractor is not eligible for any damage from the Institute and contractor will forfeit his claim for EMD.

22. **Jurisdiction:**
    The disputes, legal matters, court issues, if any, shall be subject to Courts in the district of Chengalpattu Jurisdiction only.

23. **Force Majeure:**
    a) IIITD&M Kancheepuram may consider relaxing the penalty and delivery requirements, as specified in this document, if and to the extent that the delay, in performance or other failure to perform its obligations under the contract, is the result of a force majeure.

b) If the due date of submission of tender / tender opening is declared a holiday for the Institute, the due date for submission of tender / tender opening will be extended to same time on next working day.

24. **Arbitration:**

All disputes of any kind arising out of supply, commissioning, acceptance, warranty maintenance etc., shall be referred by either party (IIITD&M Kancheepuram or the bidder) after issuance of 30 days notice in writing to the other party clearly mentioning the nature of dispute and will be referred to the arbitrator to be nominated by Director, IIITD&M Kancheepuram, India. The Venue for arbitration shall be Chennai, India.

25. **Acceptance of the terms and conditions of tender document:**

The bidders has to accept all the terms and conditions of this tender document and it is made known that the bidders quoting for this tender had impliedly accepted the terms and conditions of this tender.

26. **Interpretation of the clauses in the Tender Document:**

In case of any ambiguity / dispute in the interpretation of any of the clause in this tender document, interpretation of Director, IIITD&M Kancheepuram shall be final and binding on all parties. The IIITD&M Kancheepuram reserves the right to accept the offer in full or in parts or reject the offer summarily or partly without assigning any reasons.

27. **Integrity Clause:**

No official of a procuring entity or a bidder shall act in contravention of the codes which includes prohibition of making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

28. **The competent authority reserves the right to either accept or reject the tender without assigning any reason.**

Sd/-
कुलसचिव / **Registrar**
IIITD&M Kancheepuram

ANNEXURE-1

TECHNICAL BID

Technical Compliance Sheet (to be filled and uploaded)

Name of the Agency	
Office Address:	
Name and Mobile No. of contact person:	

ITEM 1: Network Monitor Software

Sl. No	Description	Specification	Compliance Yes/No	*Page number of Supporting Documents
1.	**General**	Must provide periodic online training, certification courses for products with regular product updates via Newsletters.		
2.		Must have a thriving user community with seminars and user conferences held worldwide.		
3.		Should come with an in-built Database.		
4.		Should come with an in-built Web Server.		
5.		Must provide optional on-site visit and onboarding assistance with product training.		
6.		Must have mail support and 24*5 phone support.		
7.		Should provide in-built/custom dashboards and in-depth reporting capabilities.		
8.		Must have on-the-go monitoring with Android/iOS mobile apps.		
9.		Must be an established and successful vendor (15+ years in the market) with multiple Gartner Magic Quadrant positions for various IT tools.		
10.		Must support monitoring in both Windows and Linux operating systems (OS).		
11.		Should assist non - English users by supporting different languages.		
12.		Must be simple to use and easy to install with support for a wide range of technologies/ business applications including but not limited to Servers, VMs, HCI, Cloud services, EUM, Web servers, Application servers, Databases, Mail servers, etc.		
13.		License must be instance based and not attribute/ node based.		
14.		Should be able to discover automatically Hyper-V servers in Hyper-V clusters.		

15.		Should maintain a positive brand reputation by checking Google web risk list continuously and mark your brand's website unsafe.		
16.		Should keep track of important metrics like communication status and response time and provide usage statistics of various devices and the activities performed.		
17.		Should be able to monitor different WebLogic integration servers and track various webLogic performance metrics like JVM Heap Usage, Server Response Time, User Sessions and much more.		
18.		Should be able to monitor various applications running on UDP ports and detect unavailability and high response time.		
19.		Should be able to monitor the availability and performance of Sysbase replication servers. Also be able to quickly get notified of performance bottlenecks and fix them instantly.		
20.		Real User Monitoring - Should provide the digital user experience of website by fetching real time visibility of the website performance.		
21.		Should monitor your Citrix virtual apps and desktop infrastructure.		
22.		Should provide comprehensive insights about EKS clusters, name spaces, nodes and pods.		
23.		Integration with an Prometheus, a system monitoring and alerting tool-kit.		
24.		SAP Business One Monitoring: Should be able to track and manage SLDs in the system.		
25.	**Architecture**	Must support both agent-based (in case required for specific instances) and agent-less monitoring with a probe-central architecture for distributed / multi-site monitoring.		
26.		Out-of-box deployment without the customer specific developments.		
27.		The proposed monitoring solution should be able to accommodate network growth of up to 10000 devices.		
28.		Should be an integrated solution for monitoring devices, bandwidth utilization, firewall logs, configuration management, IPAM (IP Address Management), and SPAM Switch Port Management.		
29.		Should allow integration with third-party applications at user-interface layer through APIs.		
30.	**Core Features**	The proposed monitoring solution should be able to monitor: including but not limited to		
31.		(a) Routers (b) Switches (c) Firewalls (d) Wireless devices (e) Servers		
32.		(f) Other SNMP-enabled devices		
33.		AI based adaptive dynamic thresholds.		
34.		Should be able to monitor network traffic by capturing flow data from network devices, including Cisco NetFlow v5or v9JuniperJ- Flow, IPFIX, sFlow, NetStream data, sampled NetFlow data and Cisco ASA NetFlow.		

35.		The proposed management solution should be able to backup configuration automatically (for both text based and binary configuration files) on routers, switches, firewall, access points and other network devices.		
36.		Should be able to monitor switch stacks.		
37.		Should be able to make bulk configuration changes. Change community strings, update ACLs etc. across multiple devices.		
38.		Should monitor hardware health for popular vendors like Cisco, DELL, F5, Juniper , HP etc. and should allow alerting and reporting on hardware health monitoring.		
39.		Must offer machine learning (ML) based CPU, memory and disk utilization with storage forecasting.		
40.		Must provide role-based user management with unique access credentials for administrators and technicians.		
41.		Licensing must be device-based for the standalone product, with no additional charges for the number of interfaces or metrics that are monitored.		
42.		Must contextually integrate with other OEM tools for seamless traffic, configuration, firewall, IPAM, SPM, ITSM, application and alert management for holistic visibility into business IT.		
43.		Must provide comprehensive network (LAN, WAN and multi-site/distributed networks), physical and virtual servers, applications, printers, storage and UPS monitoring in a single UI.		
44.		Must be able to support and monitor Application Centric Infrastructure (ACI), Cisco's SDN architecture for data-centers.		
45.		Must be able to support and monitor Cisco Meraki controllers, Cisco's cloud based IT management solution with SD-WAN technology.		
46.		NetPath - Should be able to visualize and continuously monitor the network path's performance.		
47.		RCA - Should be able to visualize monitoring data of various devices, interfaces and URLs by root cause analysis.		
48.		Must provide Layer 2/ Layer 3 mapping of network devices with the NetFlow/ SNMP data displayed in the links.		
49.		Must support site-to-site VPN monitoring to monitor the private traffic across the branches of your organization.		
50.		Must provide CCTV/NOC views to display real-time performance metrics on dashboards on a large screen.		
51.	Dashboard And Reporting Capabilities	The proposed monitoring solution should provide current and historical out-of-the-box reports for various statistics monitored.		
52.		Should be able to generate / create the current and historical report via the web console.		
53.		Should allow advanced customization by providing options to enter custom queries to extract data from database directly.		
54.		Should have options to export reports in multiple format		

		such as PDF, HTML, CSV.		
55.		Should allow reports to be sent out on schedule as daily, weekly, monthly reports.		
56.		Should support creation of customized dashboards and reports as per requirement.		
57.		Integration with other IT analytics solution for detailed analytics.		
58.	Network Discovery	The proposed monitoring solution should be able to discover devices in the network with SNMP and ICMP capabilities automatically, on input of, (a) IP address ranges (b) Subnets (c) individual IP addresses		
59.		Should not add devices with multiple IP addresses as duplicate nodes but should list all known IP addresses for the node.		
60.		Should allow interface filtering on discovery results to exclude virtual interfaces and access ports and select interfaces based on pattern matching.		
61.		Should support discovery by file import.		
62.		Should have option to automate and schedule discovery process.		
63.		The proposed monitoring solution should be hardware OEM agnostic.		
64.		The discovered devices should be detected as that of a specific vendor and categorized automatically.		
65.		Must provide automatic discovery with rule- based/ automatic classification of devices.		
66.	Detailed Monitoring Capabilities	Device status and availability		
67.		CPU load data		
68.		Device fan monitoring		
69.		Device temperature monitoring		
70.		Power supply monitoring		
71.		Link availability monitoring		
72.		Average response time data for each link		
73.		Bandwidth utilization monitoring		
74.		Network latency data		
75.		Network topology		
76.		Packet loss data		
77.		Network discard data, Error rate		
78.		Historical logs		
79.		Interface error data		
80.		Syslog messages		
81.		Network flow analysis		
82.		NetFlow collector		
83.		Sflow collector		
84.		Jflow collector		
85.		Real time monitoring		
86.		Bandwidth Utilization		
87.		Performance data analysis		

88.		Performance data collection		
89.		Performance report generation		
90.		Traffic analysis		
91.		Utilization and error Rates		
92.		Capacity planning		
93.		API for data extraction		
94.		Single click instant reports		
95.		Usage history based on hours minutes days		
96.		Top talkers report		
97.		Top listeners report		
98.	**Bandwidth Monitoring Reports**	Top users report		
99.		Top hosts report		
100.		Protocol/Application level reports		
101.		Interface level reports		
102.		Customized reports		
103.		Customized email alerts		
104.		Application mapping		
105.		Device grouping		
106.		Availability report		
107.		Busy hours report		
108.	**Website Monitoring Reports**	Health trend report		
109.		Performance report		
110.		Top N report		
111.		SLA compliance report		
112.		Downtime reports		
113.		Utilization and anomaly reports		
114.	**Firewall Monitoring [FWA module]**	GLBA Compliance audit report - Should support auditing log accesses with pre-defined "Audit logs access report"		
115.		VPN connection status report - Should provide VPN usage and connection trend analysis for individual VPN users.		
116.		Firewall NAT Rules - Should have a 'Firewall NAT Rules' report support.		
117.		Bidirectional Rules report - Should include a bidirectional rules report.		
118.	**IP Address Monitoring [OpUtils module]**	Cisco DHCP server monitoring: Should discover, monitor and scan the DHCP server, its scope and its associated subnets.		
119.		Fortinet DHCP server monitoring: Should discover, monitor and scan the DHCP server, its scope and its associated subnets.		
120.		Subnet discovery from LipRouting tables for Cisco devices: Should discover subnets from LipRouting tables for Cisco devices.		
121.		IP Supernet monitoring: Should monitor the behavior of Supernets and the subnets associated with it.		
122.		User Scoping: Should support the creation of different user		

		roles with customized user scopes for the same.		
123.		Support for overlapping subnets: Should be able to manage overlapping IP addresses between different subnets		
124.		Should be able to retrieve the details of users logged on to the system at any given time.		
125.	**Subscription**	Duration : 3 Years Subscription		

ITEM 2: Adobe Acrobat Pro (100 Nos)

Sl. No	Description	Specification	Compliance Yes/No	*Page number of Supporting Documents
1.		View, create, edit, and comment on PDF content from your desktop, mobile device, or web browser.		
2.		Access a list of documents you need to view, review, or sign along with detailed information about the task.		
3.		Store, manage, and share files online with instant access to recently viewed files across devices.		
4.		Access, edit, and store PDFs in your Box, Dropbox, Google Drive, and Microsoi OneDrive accounts.		
5.		Access your most important files easily across devices by starring them.		
6.		Create, combine, and convert PDF files from your SharePoint or OneDrive toolbar.		
7.		Convert documents and images into PDFs; convert web pages into interactive PDFs with links.		
8.		Convert PDFs to other file formats from your computer, mobile device, or web browser.		
9.	**General**	Combine multiple documents and file types into one PDF file.		
10.		Edit text and images in a PDF with full-page paragraph reflow from your desktop.		
11.		Create numbered or bulleted lists without reformaUing.		
12.		Create PDFs from any application that prints.		
13.		Turn Adobe Photoshop (PSD), Illustrator (AI), or InDesign (INDD) files into PDFs from your desktop or mobile device.		
14.		Turn scanned paper documents into instantly searchable, editable PDFs with fonts that match the original.		
15.		Compare two versions of a PDF to review all differences.		
16.		Add audio, video, and interactive objects to your PDFs.		
17.		Add Bates numbering to legal documents.		
18.		Preflight and prepare files for high-end print production.		
19.	**Protect PDFs and make them accessible.**	Create password-protected PDFs.		
20.		Create, protect, and send PDFs in popular Microsoi 365 desktop apps on Windows, macOS, and online.		
21.		Prevent others from copying, editing, or printing sensitive information in PDFs.		

22.		Protect PDFs with Microsoft Purview Information Protection viewing and labeling.[‡]		
23.		Redact to permanently remove visibly sensitive information in PDFs.		
24.		Convert or validate PDFs for compliance with ISO standards like PDF/A or PDF/X.		
25.		Create and validate PDFs to meet accessibility standards for people with disabilities.		
26.		Prepare PDFs consistently with guided actions.		
27.	**Send documents for e-signature.**	Improved navigation, search, and sign agreement capabilities.		
28.		Sign and collect unlimited signatures and track responses in real time.		
29.		Create and share reusable templates.		
30.		Send one agreement in bulk for multiple people to sign.		
31.		Post PDFs and documents to your website with web forms that customers can instantly fill, sign, and submit.		
32.		Customize signature requests with your own branding.		
33.		Control e-signature seUings at the account level.		
34.		Collect signatures from customers with an option to collect payments with Braintree (where available[§]), in a single transaction.		
35.	**Securely collaborate on PDFs.**	Share PDF links so others can view, comment on, or sign, and get notified when the recipients take action.		
36.		Collect group feedback in one PDF file online with no reviewer login required.		
37.		Add comments to PDFs with a full suite of annotation tools including text editing, highlighter, and sticky notes.		
38.		Host SharePoint-based reviews on Microsoi 365 sites from Windows or macOS.		
39.		Fill, sign, and send forms faster using data from your autofill collection on your computer or mobile device.		
40.		Review and comment on PDFs in Microsoi 365 and Microsoi Teams.		
41.		Turn paper or Word files into fillable PDF forms.		
42.	**Deploy and manage across organization.**	Use the web-based Adobe Admin Console to add, remove, reassign, and track licenses. Manage users and groups and set up multiple admin roles.		
43.		Deploy Acrobat Premium, Acrobat Pro, Acrobat Standard, and Acrobat Reader products and updates from your local server with AUSST and deploy automatically with RUM.		
44.		Use virtualization tools with support for named user licensing for Citrix XenApp, Citrix XenDesktop, VMware Horizon, Microsoi App-V, and Microsoi Windows Terminal Server (WTS).		
45.		Safeguard systems and data with application security and sandboxing technology.		
46.		Customize features and seUings with the Acrobat Customization Wizard and Acrobat Enterprise Toolkit.		
47.		Deploy and update with Microsoi SCCM/SCUP and Apple Remote Desktop.		

48.		**PDF Creation and Protection:** Create, convert, and combine PDFs while ensuring they are secure with password protection.		
49.		**Editing and Collaboration:** Edit text and images, add comments, and collaborate seamlessly on PDFs online.		
50.		**Compliance and Accessibility:** Ensure PDFs meet ISO standards and accessibility requirements.		
51.	Core Features	**Advanced Tools:** Compare PDF versions, add Bates numbering, and prepare files for high-end printing.		
52.		**Deployment and Management:** Manage Acrobat Pro licenses and deployments with the Adobe Admin Console and support for virtualization tools.		
53.		**Integration and Compatibility:** Adobe Acrobat Pro should Integrates smoothly with Microsoft 365, SharePoint, OneDrive, and more.		
54.	Support	Support : 24*7 Enterprise Support		
55.	Subscription	Duration : 1 Year Subscription		

Note: "The lowest bidder (L1) will be selected based on item wise."

ELIGIBILITY CRITERIA

SI. No	Description		Compliance Yes/No/N.A.	Page No.
1.	**Technical Sheet**	The technical bid compliance sheet & Eligibility Criteria **(Annexure-1)**		
2.	**EMD**	All participating vendors should pay the EMD of Rs. 64,000/-**(Annexure-2)**		
3.	**Bid Security Declaration**	Bid Security Declaration form **(Annexure-3)**		
4.	**Declaration of Local Content**	Declaration of Local Content **(Annexure-4)**		
5.	**Experience Certificate**	Should have Supplied TWO similar software (for each item) to reputed organizations/ research institutions/ Universities etc. in India on or after 1/1/2020 **(PO copies without any alteration/modification and copies of installation report to be enclosed)** (Past Experience details to give it in **Annexure -5**)		
6.	**Leaflet**	Product Leaflet **(Annexure-6)**		
7.	Declaration Regarding Clean Track/No Legal Action **(Annexure-7)**			
8.	Acceptance Of Tender Terms **(Annexure-8)**			
9.	No Relation Certificate **(Annexure-9)**			
10.	**Bid Validity**	90 Days		
11.	**Total Number of pages uploaded in the technical bid**			
Please Enclose Relevant Document Only.				

***

ANNEXURE-3

(To be printed in the letter head of the bidder)

Bid Security Declaration form

Date: _____   Tender No.
_____

To (insert complete name and address of the purchaser)

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported with EMD.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of two year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or

b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or reuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

c) The EMD will be forfeited.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signature of Bidder

Name:_____

Designation: _____

Organization Name: _____

Contact No.: _____

<u>**ANNEXURE-4**</u>

SELF-CERTIFICATION REGARDING LOCAL CONTENT (LC) FOR GOODS, SERVICES OR WORKS ISSUED BY OEM UNDER PREFERENCE TO MAKE IN INDIA ORDER CERTIFICATE FOR CLASS–I or CLASS- II LOCAL SUPPLIER OR NON LOCAL SUPPLIER

Tender No.: _____; Date: _____

Date: [insert date (as day, month and year) of Bid Submission]

   We hereby declare that the items under our Quotation No._____ in the brand name of _____ & (equipment details) _____ are manufactured at (complete address) _____.

   Hence, it contains the local content of: _____% as defined under the Make in India policy of the Department for Promotion of Industry & Internal Trade, DPIIT, Govt. of India.

   The value addition for the local content is done at (Name of the place & address) _____.
   The Country of Origin of the item(s) is/are _____.

   Further, it is declared that finished Equipment is not imported and local Content not calculated on the basis of Transportation, Insurance, Installation, Commissioning, and Training & after sales services. But Equipment is Manufactured/Assembled in India at out Factory address_____.

   The false declaration will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules of which a bidder or its successors can be debarred for up to two years as per Rule 151(iii) of the General Financial Rules along with such other actions as may be permissible under Law.

   We also declare that the goods are not manufactured in a country that shares its land border with India nor the beneficial owner belong to those country.

   We shall be held responsible if the certificate is found to be incorrect.

Seal and Signature of OEM & Bidder

ANNEXURE-5

Past Experience details

List of Organizations for whom the bidder has undertaken such work in India on or after 1/1/2020.
(must be supported with Purchase orders and installation reports)

Name of the organization	Name of Contact Person	Contact No.	PO copies without any alteration/modification and copies of installation report to be enclosed

Note: Without submission of relevant Purchase orders, experience will not be considered.

Signature of Bidder

Name:_____

Designation: _____

Organization Name: _____

Contact No.: _____

ANNEXURE-7

DECLARATION REGARDING CLEAN TRACK/NO LEGAL ACTION
(to be provided on letter head of the firm)

I hereby certify that the above firm namely _____ is neither blacklisted by any Central/State Government/Public Undertaking/Institute nor any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:

Place:

Authorized Signatory

Name:

Designation:

Contact No.:

ANNEXURE-8

ACCEPTANCE OF TENDER TERMS
(To be given on Company Letter Head)

Date: DD/MM/YYYY

To,
The Director,
IIITDM Kancheepuram,
Chennai – 600127.

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____
Name of Tender /
Work:

Dear Sir,

1. I / We have downloaded / obtained the tender documents (s) for the above mentioned "Tender" from the web site(s) namely _____ as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc .,), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisation too have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours Faithfully,

(Signature of the Bidder, with Official Seal)

ANNEXURE-9

NO RELATIONSHIP CERTIFICATE
((To be given on Company Letter Head)

1. I/We hereby certify that I/We* am/are* related/not related (*) to any officer of IIITDM Kancheepuram. (If Related provide the details of the employee)
2. I/We* am/are* aware that, if the facts subsequently proved to be false, my/our* contract will be rescinded with forfeiture of E.M.D and security deposit and I/We* shall be liable to make good the loss or damage resulting from such cancellation.
3. I//We also note that, non-submission of this certificate will render my / our tender liable for rejection.

Date: Authorized Signatory

Place: Name:

                                         Designation:

                                         Contact No.: